

## COOLSKIN - PRODUCT GUARANTEE

### RIGID OPAQUE PVC

### WOODGRAIN & SOLID COLOUR LAMINATED SHEET

#### PRODUCT GUARANTEES

1. 3D Laminates Ltd guarantees COOLSKIN PVC sheets incorporating Skai™ Techform COOL COLOR® laminating foils from K. Hornschuch AG of Germany, on a PVC substrate as manufactured under licence to 3D Laminates Ltd, for the optical performance of their product for a period of **10 years** from date of manufacture and within the limits defined by the recommended handling, storage and geographically installed sites as set below in the body of this guarantee.

2. In the event of any failure in the field which renders the product failing its performance as stipulated in this guarantee, 3D Laminates Ltd has in place an extensive insurance backed product liability insurance warranty, which covers all claims.

3. This guarantee includes, but is not limited to **discoloration, durability, foil adhesion** and mechanical performance.

4. The foil is guaranteed for **colour fastness** and weathering in accordance with DIN5387/54001 and BS 2782 in mid and northern Europe (latitude 37.5° to 60°). Geographically this covers central European countries including Turkey and Greece and the northern parts of Spain and Italy.

5. Adhesion - The foil is guaranteed not to **bubble, shrink or delaminate** from the substrate to which it is adhered. Exposure is expected to be in atmospheres and climates normally associated with mid to northern European climates and those normally expected in and around a domestic environment. No guarantees are given on its performance within other atmospheres i.e. containing solvents, abrasive particles, nor outside the stated geographical areas.

6. This guarantee only applies to those installations in Northern European climates between the latitudes 37.5° to 60°.

7. Any surface colour change within the guarantee period shall be uniform across the exposed surface of the installation.

8. 3D Laminates Ltd, guarantees the mechanical performance of the COOLSKIN product for a period of **10 years** to be free from all visible signs of **cracking** as well as unacceptable levels of **warping** and or **distortion**, so as to render the door installation non functional (i.e. not closing or locking) from date of manufacture.

9. 3D Laminates Ltd makes no other representation or guarantee and in no event shall 3D Laminates Ltd be liable for any other loss or damage, whether direct, indirect or consequential. This includes but is not limited to the cost of fabrication of COOLSKIN product or any loss of profit or revenue.

10. This guarantee only applies to defective product within 10 years of the date of manufacture and also provided that in the first instance 3D Laminates Ltd and/or their associate companies are notified promptly in writing within 10 days of knowledge of the alleged defect.

11. The following conditions and situations will nullify any warranty claim:

- any defect, damage or failure arising as a result of natural disasters, including flood, fire, acts of God or any causes beyond the control of the manufacturer;
- any defect or failure arising as a result of falling objects, vandalism, damage or attack by third parties or foreign objects;

- any defect, damage or failure of the product resulting from repair, alteration or modification to the product without prior written authorisation from the manufacturer;
- damage caused wholly or partly as a result of inadequate structural design or integrity.

12. 3D Laminates Ltd reserves the right to:

- Examine any installation that directly or indirectly relates to a claim under which the warranty has been made;
- Examine any product or products that directly or indirectly relates to a claim under which the warranty has been made;
- Remove from any installation any product or products for independent third party testing and evaluation.

13. All warranty claims must be supported by proof of purchase along with date of delivery and will be subject to the manufacturer's verification.

14. The warranty is subject the standard terms and conditions as set out by 3D Laminates Ltd.

15. This guarantee becomes null and void if COOLSKIN products have been painted or surface coated or treated in any way by a third party.

16. The extent of the remedy of the defects within the limits of the guarantee however caused is limited to the repair and or replacement of said products as well as all reasonable and justifiable refurbishment costs up to a value of £100.00 (Euro 120.00) installation. This shall be the full amount of each and every claim made. Under no circumstances shall 3D Laminates Ltd be liable for any loss of profit, loss of business, loss of business reputation or any consequential or indirect loss.

17. The laminated foil surface is guaranteed not to be affected adversely by the use of normal household cleaners, provided that the manufacturer's instructions are followed. Solutions of bleach as well as abrasive cleaners should be avoided. A soft damp cloth soaked in a weak solution of mild washing up liquid should suffice.

18. This warranty is issued direct to the customer of 3D Laminates Ltd and may not be assigned to any other person or third party without express written authority of 3D Laminates Ltd.

19. Nothing in this guarantee shall exclude or restrict the liability of 3D Laminates Ltd for death or personal injury resulting from the company's negligence in so far as the same is prohibited by UK Statute.

20. Nothing in this and other 3D Laminates Ltd guarantees affects the statutory rights of the consumer.

21. This warranty has jurisdiction under European law.

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